

ATTACHMENT 3
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(Adobe fill-able format available for this questionnaire as a separate attachment)

NAVFAC/USACE PAST PERFORMANCE QUESTIONNAIRE (Form PPQ-0)	
CONTRACT INFORMATION (Contractor to complete Blocks 1-4)	
1. Contractor Information	
Firm Name: Frische - Mullin Inc.	CAGE Code: 677A9
Address: 5709 Opportunity Drive Toledo, Ohio 43612	DUNs Number: 005541594
Phone Number: 419-726-4900	
Email Address: rrego@fmmech.com	
Point of Contact: Ron Rego	Contact Phone Number: 419-726-4900
2. Work Performed as: <input type="checkbox"/> Prime Contractor <input checked="" type="checkbox"/> Sub Contractor <input type="checkbox"/> Joint Venture <input type="checkbox"/> Other (Explain)	
Percent of project work performed: 25%	
If subcontractor, who was the prime (Name/Phone #): The Berman Building Company	
3. Contract Information	
Contract Number: Private Work	
Delivery/Task Order Number (if applicable): n/a	
Contract Type: <input checked="" type="checkbox"/> Firm Fixed Price <input type="checkbox"/> Cost Reimbursement <input type="checkbox"/> Other (Please specify):	
Contract Title: Waterford Bank Addition	
Contract Location: Toledo, Ohio	
Award Date (mm/dd/yy): 08/18/11	
Contract Completion Date (mm/dd/yy): 07/31/12	
Actual Completion Date (mm/dd/yy): 9/31/12	
Explain Differences: Building delays caused by ground water and weather	
Original Contract Price (Award Amount): \$685,000.00	
Final Contract Price (to include all modifications, if applicable): \$699,802.82	
Explain Differences (see previous page): Requested Change Orders	
4. Project Description:	
Complexity of Work: <input checked="" type="checkbox"/> High <input type="checkbox"/> Med <input type="checkbox"/> Routine	
How is this project relevant to project of submission? <i>(Please provide details such as similar equipment, requirements, conditions, etc.)</i> Frische - Mullin provided the full HVAC scope for the project. The addition more the tripled the size of the existing building. The project experienced delays due to very high ground water and its' removal. All trades had to step up production to prevent additional delays.	
CLIENT INFORMATION (Client to complete Blocks 6-8)	
5. Client Information	
Name: Dean Cook	
Title: Project Manager	
Phone Number: 419.885.8815	
Email Address: bbc-dean@bex.net	
6. Describe the client's role in the project: General Project Management	

7. Date Questionnaire was completed (mm/dd/yy): 04/01/2013

8. Client's Signature:

Dean Cook

NOTE: USACE REQUESTS THAT THE CLIENT COMPLETES THIS QUESTIONNAIRE AND SUBMITS DIRECTLY BACK TO THE OFFEROR. THE OFFEROR WILL SUBMIT THE COMPLETED QUESTIONNAIRE TO USACE WITH THEIR PROPOSAL, AND MAY DUPLICATE THIS QUESTIONNAIRE FOR FUTURE SUBMISSION ON USACE SOLICITATIONS. CLIENTS ARE HIGHLY ENCOURAGED TO SUBMIT QUESTIONNAIRES DIRECTLY TO THE OFFEROR. HOWEVER, BY EXCEPTION, QUESTIONNAIRES MAY BE SUBMITTED DIRECTLY TO USACE. PLEASE CONTACT THE OFFEROR FOR USACE POC INFORMATION. THE GOVERNMENT RESERVES THE RIGHT TO VERIFY ANY AND ALL INFORMATION ON THIS FORM.

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*ADJECTIVE RATINGS AND DEFINITIONS TO BE USED TO BEST REFLECT
YOUR EVALUATION OF THE CONTRACTOR'S PERFORMANCE*

RATING	DEFINITION	NOTE
(E) Exceptional	Performance meets contractual requirements and exceeds many to the Government/Owner's benefit. The contractual performance of the element or sub-element being assessed was accomplished with few minor problems for which corrective actions taken by the contractor was highly effective.	An Exceptional rating is appropriate when the Contractor successfully performed multiple significant events that were of benefit to the Government/Owner. A singular benefit, however, could be of such magnitude that it alone constitutes an Exceptional rating. Also, there should have been NO significant weaknesses identified.
(VG) Very Good	Performance meets contractual requirements and exceeds some to the Government's/Owner's benefit. The contractual performance of the element or sub-element being assessed was accomplished with some minor problems for which corrective actions taken by the contractor were effective.	A Very Good rating is appropriate when the Contractor successfully performed a significant event that was a benefit to the Government/Owner. There should have been no significant weaknesses identified.
(S) Satisfactory	Performance meets minimum contractual requirements. The contractual performance of the element or sub-element contains some minor problems for which corrective actions taken by the contractor appear or were satisfactory.	A Satisfactory rating is appropriate when there were only minor problems, or major problems that the contractor recovered from without impact to the contract. There should have been NO significant weaknesses identified. Per DOD policy, a fundamental principle of assigning ratings is that contractors will not be assessed a rating lower than Satisfactory solely for not performing beyond the requirements of the contract.
(M) Marginal	Performance does not meet some contractual requirements. The contractual performance of the element or sub-element being assessed reflects a serious problem for which the contractor has not yet identified corrective actions. The contractor's proposed actions appear only marginally effective or were not fully implemented.	A Marginal is appropriate when a significant event occurred that the contractor had trouble overcoming which impacted the Government/Owner.
(U) Unsatisfactory	Performance does not meet most contractual requirements and recovery is not likely in a timely manner. The contractual performance of the element or sub-element contains serious problem(s) for which the contractor's corrective actions appear or were ineffective.	An Unsatisfactory rating is appropriate when multiple significant events occurred that the contractor had trouble overcoming and which impacted the Government/Owner. A singular problem, however, could be of such serious magnitude that it alone constitutes an unsatisfactory rating.
(N) Not Applicable	No information or did not apply to your contract	Rating will be neither positive nor negative.

**ATTACHMENT 3, TAB H
TO BE COMPLETED BY CLIENT**

**PLEASE MARK THE ADJECTIVE RATING WHICH BEST REFLECTS
YOUR EVALUATION OF THE CONTRACTOR'S PERFORMANCE.**

1. QUALITY:	
a) Quality of technical data/report preparation efforts	<input checked="" type="checkbox"/> E <input type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
b) Ability to meet quality standards specified for technical performance	<input checked="" type="checkbox"/> E <input type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
c) Timeliness/effectiveness of contract problem resolution without extensive customer guidance	<input type="checkbox"/> E <input checked="" type="checkbox"/> VG <input checked="" type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
d) Adequacy/effectiveness of quality control program and adherence to contract quality assurance requirements (without adverse effect on performance)	<input checked="" type="checkbox"/> E <input type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
2. SCHEDULE/TIMELINESS OF PERFORMANCE:	
a) Compliance with contract delivery/completion schedules including any significant intermediate milestones. <i>(If liquidated damages were assessed or the schedule was not met, please address below)</i>	<input type="checkbox"/> E <input checked="" type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
b) Rate the contractor's use of available resources to accomplish tasks identified in the contract	<input checked="" type="checkbox"/> E <input type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
3. CUSTOMER SATISFACTION:	
a) To what extent were the end users satisfied with the project?	<input type="checkbox"/> E <input checked="" type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
b) Contractor was reasonable and cooperative in dealing with your staff (including the ability to successfully resolve disagreements/disputes; responsiveness to administrative reports, businesslike and communication)	<input type="checkbox"/> E <input checked="" type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
c) To what extent was the contractor cooperative, businesslike, and concerned with the interests of the customer?	<input checked="" type="checkbox"/> E <input type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
d) Overall customer satisfaction	<input checked="" type="checkbox"/> E <input type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
4. MANAGEMENT/ PERSONNEL/LABOR	
a) Effectiveness of on-site management, including management of subcontractors, suppliers, materials, and/or labor force?	<input type="checkbox"/> E <input checked="" type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
b) Ability to hire, apply, and retain a qualified workforce to this effort	<input type="checkbox"/> E <input checked="" type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
c) Government Property Control	<input type="checkbox"/> E <input type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input checked="" type="checkbox"/> N
d) Knowledge/expertise demonstrated by contractor personnel	<input type="checkbox"/> E <input checked="" type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
e) Utilization of Small Business concerns	<input type="checkbox"/> E <input checked="" type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
f) Ability to simultaneously manage multiple projects with multiple disciplines	<input type="checkbox"/> E <input checked="" type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
g) Ability to assimilate and incorporate changes in requirements and/or priority, including planning, execution and response to Government changes	<input type="checkbox"/> E <input type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input checked="" type="checkbox"/> N
h) Effectiveness of overall management (including ability to effectively lead, manage and control the program)	<input type="checkbox"/> E <input checked="" type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
5. COST/FINANCIAL MANAGEMENT	
a) Ability to meet the terms and conditions within the contractually	<input type="checkbox"/> E <input checked="" type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N

agreed price(s)?	
b) Contractor proposed innovative alternative methods/processes that reduced cost, improved maintainability or other factors that benefited the client	<input type="checkbox"/> E <input checked="" type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
c) If this is/was a Government cost type contract, please rate the Contractor's timeliness and accuracy in submitting monthly invoices with appropriate back-up documentation, monthly status reports/budget variance reports, compliance with established budgets and avoidance of significant and/or unexplained variances (under runs or overruns)	<input type="checkbox"/> E <input type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input checked="" type="checkbox"/> N
d) Is the Contractor's accounting system adequate for management and tracking of costs? <i>If no, please explain in Remarks section.</i>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
e) If this is/was a Government contract, has/was this contract been partially or completely terminated for default or convenience or are there any pending terminations? <i>Indicate if show cause or cure notices were issued, or any default action in comment section below.</i>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
f) Have there been any indications that the contractor has had any financial problems? <i>If yes, please explain below.</i>	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
6. SAFETY/SECURITY	
a) To what extent was the contractor able to maintain an environment of safety, adhere to its approved safety plan, and respond to safety issues? (Includes: following the users rules, regulations, and requirements regarding housekeeping, safety, correction of noted deficiencies, etc.)	<input checked="" type="checkbox"/> E <input type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
b) Contractor complied with all security requirements for the project and personnel security requirements.	<input type="checkbox"/> E <input checked="" type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
7. GENERAL	
a) Ability to successfully respond to emergency and/or surge situations (including notifying COR, PM or Contracting Officer in a timely manner regarding urgent contractual issues).	<input type="checkbox"/> E <input type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input checked="" type="checkbox"/> N
b) Compliance with contractual terms/provisions (<i>explain if specific issues</i>)	<input type="checkbox"/> E <input checked="" type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N
c) Would you hire or work with this firm again? (<i>If no, please explain below</i>)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
d) In summary, provide an overall rating for the work performed by this contractor.	<input checked="" type="checkbox"/> E <input type="checkbox"/> VG <input type="checkbox"/> S <input type="checkbox"/> M <input type="checkbox"/> U <input type="checkbox"/> N

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Please provide responses to the questions above (*if applicable*) and/or additional remarks. Furthermore, please provide a brief narrative addressing specific strengths, weaknesses, deficiencies, or other comments which may assist our office in evaluating performance risk (*please attach additional pages if necessary*):

Add remarks here.